

Welcome to the 2016 Be-A-Star Program: *Leading the Field*

As the global leader in foodservice management and support services, Compass Group is in a unique position to shape our industry. Our star associates are the key to our success. The job you and your team do every day allows us to set a higher standard of excellence and makes us an altogether great place to work. Remaining the industry leader calls for us to continually grow as individuals and as a company, so this year, our Be-A-Star Program is called ***Leading the Field: Greatness Grows Here.***

The Be-A-Star Program gives you goals that will help you be successful, while offering you the opportunity to be recognized for being the best. Star Achievements are tasks aligned with your sector's MAP objectives and other goals. The program consists of 3 Star periods, aligned with the first three quarters of the fiscal calendar. In the fourth quarter, results are tallied, and national winners are determined. Challenge yourself and your team to exceed expectations, and you may be among the winners!

You can access your program instructions, find support, upload submissions and claim Stars right here on the Be-A-Star website – beastar.compass-usa.com. We've done our best to make it simple and to give you links to everything you'll need.

Challenge yourselves to stay focused and inspired as you and your team accomplish each Star. Be a STAR! Where greatness is always in reach! Take the lead in everything you do!

How to get started:

- Read the Introduction and Stars 1, 2 and 3. Prepare a plan for completing all the requirements on time.
- Introduce the Program to your team:
 1. Read your CEO's Message aloud.
 2. Play the Program Kick-Off Video.
 3. Share the support document "Mapping Our Way Forward" with your team - an overview of Compass Group's Management & Performance Framework.
 4. Order Be-A-Star merchandise to build enthusiasm, or to keep on hand for individual recognition at a team meeting or event. Visit the MyCompassCatalog website at www.mycompasscatalog.com.
 5. Print and hang each Star Poster to track the progress of each Star period.

Resource Links

- President's Message
- Program Kick-Off Video
- Mapping Our Way Forward
- Program Support

President's Message

BE-A-STAR 2016
Leading the Field

Dear Flik Lifestyles Team Members:

Every year Be-A-star rolls out and we ask much of you to complete the program. This year's program will only ask the most important things.....(1) you and your team members become engaged in the development and success of our new brand, (2) enrich the lives of seniors everyday and (3) talk about food!

As a company we are always looking to grow, and we do that by investing in our best asset – our people. This year's theme, Leading the Field: Greatness Grows Here supports the limitless potential of our associates and our collective approach to success. As in past years, our theme has a direct correlation to our guiding principles, which include:

- We deliver on our promises
- We are respectful, honest and ethical
- We are committed to growth
- We are innovators
- We own our business

For 2016, our Be-A-star focus will be on elements of our Strategic Model that support our brand's development. These include:

- People
- Recognizing great associates through Platinum Service Spotlight
- Developing associates through Diversity and Inclusion
- Ensuring all salaried associates receive a Performance Appraisal in a timely manner
- Culinary
- Delivering on Culinary Promises
- HACCP Manager in unit & initial training completed
- Hospitality
- Platinum Service Training completed
- Continuing to stay involved in our community through Compass in the Community

Opportunities to recognize our associates are an integral part of Flik Lifestyles. As we look to an exciting and growth filled year, I anticipate only greatness from each of you in your pursuit of becoming a three-star account and being named Regional or National Account of the Year. Your continuous commitment to growth and to demonstrating value is precisely what makes us the unique industry leader we are today. I look forward to reading all the entries and celebrating our people throughout the program year. Thank you for all that you do each and every day to enrich the lives of seniors.

Have a great year and let's not forget to talk about food!

Dan Fedro
Division President

Star 1

BE-A-STAR 2016
Leading the Field

Due Date: December 28, 2015

You have two Star achievements for Star 1 – one business goal and one optional associate recognition nomination.

Platinum Service Spotlight– each region can submit up to two (2) Platinum Service winners per Star.

Click on each achievement to see a full description and instructions.

Note: The Flik Lifestyles Star 1 Due Date is December 28, 2015. This is an earlier due date than the published date on the Be-A-Star website. You must complete actions or make submission by the Flik Lifestyles due date in order to allow time for program administrators to verify your eligibility and claim Stars on your behalf.

Star Achievement Links:

- [Platinum Service Spotlight Associate Recognition Form](#)

Star 1 – Achievement 1

BE-A-STAR 2016
Leading the Field

Star 1 Due Date: December 28, 2015

Achievement 1:

Salaried Associate Appraisals - Associate Appraisals and PDPs are at the core of delivering on our promise to residents and clients. Personal Development Plans (PDP) for our associates are essential and the singular focus for Star 1. We must first invest in our people!

How to get credit:

1. Conduct yearly appraisals for all salaried associates
2. Complete the online appraisal form and PDP

Star 1 – Achievement 2

BE-A-STAR 2016
Leading the Field

Star 1 Due Date: December 28, 2015

Achievement 2:

Platinum Service Spotlight (Optional) - This award is designed to recognize those associates who consistently utilize Platinum Service and exemplify the standard each and every day.

How to get credit:

Complete the Platinum Service electronic form, and upload it along with a JPEG photo of your nominee to the Star Claims page of the Be-A-star website by December 28, 2015. Describe a scenario when this associate displayed Platinum Service to a resident, client or associate. Please be specific.

Award:

- Your Region Team will select TWO Platinum Service Spotlight winners who will receive a personal note from Flik Lifestyles' Division President and a \$50 gift card. Team members on both Flik Lifestyles and the client's payroll are eligible to participate.
- The notes and gift cards for the winning associates will be mailed to the Account Director so that he/she can present the winning associate with their Platinum Service Spotlight recognition in front of their peers at a team meeting.

Number of awards:

Two awards per region, per Star will be given.

Star Resource Links:

- Star 1 Achievement 2 Form – Platinum Service Spotlight

Star 2

BE-A-STAR 2016
Leading the Field

Due Date: March 18, 2016

You have three Star achievements for Star 2 – two business goals and one optional associate recognition nomination.

Platinum Service Spotlight– each region can submit up to two (2) Platinum Service winners per Star.

Click on each achievement to see a full description and instructions.

Note: The Flik Lifestyles Star 2 Due Date is March 18, 2016. This is an earlier due date than the published date on the Be-A-Star website. You must complete actions or make submission by the Flik Lifestyles due date in order to allow time for program administrators to verify your eligibility and claim Stars on your behalf.

Star Achievement Links:

- [Compass in the Community](#)
- [Platinum Service Spotlight Associate Recognition Form](#)

Star 2 – Achievement 1

BE-A-STAR 2016
Leading the Field

Compass in the Community

Compass Group recognizes its responsibility to make a positive contribution and impact in our communities through outreach initiatives. This can easily be achieved by leading, participating, or supporting a community outreach project that also contributes to meeting MAP 1, 2 or 3 goals and objectives:



- Partner with your client(s) and customers to lead an outreach project.
- Assist with programs your client and customers are already hosting via in-kind, financial, or volunteer support.
- Collaborate with area Compass Group accounts in facilitating a community action event.
- Individually lead activities to meet a societal need.
- Recognize and aid with associate-initiated community outreach.

*If you need help getting started, refer to the Compass in the Community “Ideas and Suggestions” resource document.

How to get credit:

- Complete and save the Compass in the Community Form and upload it to the Star Claims page of the Be-A-Star website at beastar.compass-usa.com by the Star 2 due date.

The Purpose of Completing a Compass in the Community Star Achievement is...

It demonstrates Compass Group’s value of Responsibility in making positive contributions to the health and well-being of associates, customers, and the communities in which we work and live. These activities can potentially strengthen associate, client, and customer relationships which in turn will result in higher retention levels with all groups. Other positive outcomes include unit organic business growth, opportunities for additional sales with other Compass Group companies, and access to greater supply savings.

Note: Consider participating in the optional **Compass in the Community North America Awards**.

Refer to the “Awards” section and click on the optional ‘Compass in the Community Awards’ link to review the additional guidelines.

CITC Resource Links:

- CITC Star Achievement Form
- CITC Ideas and Suggestions PDF

Star 2 – Achievement 2

BE-A-STAR 2016
Leading the Field

Star 2 Due Date: March 18, 2016

Achievement 2:

HACCP (Hazard Analysis & Critical Control Points) Training. HACCP Manager is a food temperature monitoring device that will be implemented in all Flik Lifestyles communities. All Directors, Chefs and Nutrition Care Managers will be required to complete the initial mandatory training.

How to get credit:

1. Ensure the implementation of the device in your community
2. All Directors, Chefs and NCM's complete initial training
3. Compliance will be tracked by Chef Adam and his regional culinary team

Star 2 – Achievement 3

BE-A-STAR 2016
Leading the Field

Star 2 Due Date: March 18, 2016

Achievement 3:

Platinum Service Spotlight (Optional) - This award is designed to recognize those associates who consistently utilize Platinum Service and exemplify the standard each and every day.

How to get credit:

Complete the Platinum Service electronic form, and upload it along with a JPEG photo of your nominee to the Star Claims page of the Be-A-star website by March 18, 2016. Describe a scenario when this associate displayed Platinum Service to a resident, client or associate. Please be specific.

Award:

- Your Region Team will select TWO Platinum Service Spotlight winners who will receive a personal note from Flik Lifestyles' Division President and a \$50 gift card. Team members on both Flik Lifestyles and the client's payroll are eligible to participate.
- The notes and gift cards for the winning associates will be mailed to the Account Director so that he/she can present the winning associate with their Platinum Service Spotlight recognition in front of their peers at a team meeting.

Number of awards:

Two awards per region, per Star will be given.

Star Resource Links:

- Star 1 Achievement 2 Form – Platinum Service Spotlight

Star 3

BE-A-STAR 2016
Leading the Field

Due Date: June 3, 2016

You have four Star achievements for Star 3 – three business goals and one optional associate recognition nomination.

Platinum Service Spotlight – each region can submit up to two (2) Platinum Service winners per Star.

Click on each achievement to see a full description and instructions.

Note: The Flik Lifestyles Star 3 Due Date is June 3, 2016. This is an earlier due date than the published date on the Be-A-Star website. You must complete actions or make submission by the Flik Lifestyles due date in order to allow time for program administrators to verify your eligibility and claim Stars on your behalf.

Star Achievement Links:

- Diversity & Inclusion
- Platinum Service Spotlight Associate Recognition Form

Star 3 – Achievement 1

BE-A-STAR 2016
Leading the Field

Diversity & Inclusion

Diversity & Inclusion is important to us because of you, our great people. All together we **win**. The unique backgrounds, talents, skills and abilities our associates bring to our clients and customers make us the leader in foodservice and support services management. That's why we want to hear from you, our valued associates, about how you embody diversity & inclusion within your unit or team.



How to Get Credit:

Simply complete the Diversity & Inclusion form and upload it to the Star Claims page on the Be-A-Star website by the Star 3 due date.

Activity:

Diversity & Inclusion Training Programs

Complete the checklist on the form listing the types of diversity & inclusion training programs your associates have attended, and complete the short description.

Star Resource Links:

- Star 3 Form – Diversity & Inclusion
- [Diversity page on AltogetherGreat.com](#)
- [Diversity page on My Compass](#)
- [Diversity & Inclusion Training page on My Compass](#)

Star 3 – Achievement 2

BE-A-STAR 2016
Leading the Field

Star 3 Due Date: June 3, 2016

Achievement 2:

Platinum Services - Platinum Service is FLIK's unique customer service platform. All associates are expected to provide Platinum Service when interacting with residents, clients and associates.

How to get credit:

1. All existing managers must have completed one of the regional PS training sessions offered between August and Oct 2015.
2. All new managers must complete training within 60 days.
3. Compliance will be verified through Creative Marketing Director

Star 3 – Achievement 3

BE-A-STAR 2016
Leading the Field

Star 3 Due Date: June 3, 2016

Achievement 3:

Culinary Promises Compliance - At Flik Lifestyles we recognize and honor the culinary traditions of our residents through the authenticity of our ingredients and our people. Our Culinary Promises are at the core of who we are and reflect our commitment to creating culinary experiences that enrich the lives seniors everyday.

How to get credit:

1. Achieve an audit score of 85 or above
2. Compliance will be verified through CEC's, Regional Chefs and Sr Corp Executive Chef

Star 3 – Achievement 4

BE-A-STAR 2016
Leading the Field

Star 3 Due Date: June 3, 2016

Achievement 4:

Platinum Service Spotlight (Optional) - This award is designed to recognize those associates who consistently utilize Platinum Service and exemplify the standard each and every day.

How to get credit:

Complete the Platinum Service electronic form, and upload it along with a JPEG photo of your nominee to the Star Claims page of the Be-A-star website by June 3, 2016. Describe a scenario when this associate displayed Platinum Service to a resident, client or associate. Please be specific.

Award:

- Your Region Team will select TWO Platinum Service Spotlight winners who will receive a personal note from Flik Lifestyles' Division President and a \$50 gift card. Team members on both Flik Lifestyles and the client's payroll are eligible to participate.
- The notes and gift cards for the winning associates will be mailed to the Account Director so that he/she can present the winning associate with their Platinum Service Spotlight recognition in front of their peers at a team meeting.

Number of awards:

Two awards per region, per Star will be given.

Star Resource Links:

- Star 1 Achievement 2 Form – Platinum Service Spotlight

This is your opportunity to be recognized for your growth and success this year.

Operations that earn all three Stars are **Gold Accounts!**

Gold Accounts that also achieve budget through the 3rd Quarter are **Platinum Accounts!**

Gold Accounts will be rewarded with a certificate of achievement and publication in an internal newsletter. Platinum accounts will be rewarded with a plaque of achievement and publication in an internal newsletter.

Click on **Be-A-Star Program Awards** and follow the instructions to submit your operation and star associates for Regional and National Awards.

You may also choose to participate in two optional Compass Group North America Awards: the **Compass in the Community North America Awards**, and/or the **Five Jewel Award for Best Practices in Diversity & Inclusion**. Click on the links in your online Be-A-Star Program to learn more.

Awards Resource Links:

- [Be-A-Star Program Awards page](#)
- [Optional Compass in the Community National Awards page](#)
- [Optional Five Jewel Award page](#)

Be-A-Star Awards

BE-A-STAR 2016
Leading the Field

Award:

Platinum Service Spotlight Team Member of the Year (Optional Participation)

Judging Criteria:

From all previous PSS Star winners, nomination for (1) PSS Team Member is to be submitted, using the Platinum Service Spotlight Team Member of the Year nomination form, to your SSC. A photo of the associate must be included with the nomination form to be eligible for this award.

Number of Awards:

One award per region*

Award Application Due Date:

June 17, 2016

*One (1) winner will be chosen from all regional winners and named National Platinum Service Spotlight Team Member of the Year for Flik Lifestyles and will be recognized at the National BAS Banquet in Orlando

Award:

Regional Director of Operations (RDO) of the Year

Judging Criteria:

This prestigious award will be awarded to (1) Flik Lifestyles RDO with the highest score on the RDO scorecard. In the event of a tie, Flik Lifestyles senior management will conduct a tie-breaking procedure.

Number of Awards:

One award for Flik Lifestyles

Award:

Regional Account of the Year (Optional Participation)

Judging Criteria:

If you are on track to achieve 3-Star status, submit your Regional Account of the Year submission form including a detailed description via video, scrapbook, PowerPoint etc of how you and your team has enriched the lives of seniors everyday to be eligible for your Region's Account of the Year. Submit the completed nomination to your SSC.

Number of Awards:

One award per region

Award Application Due Date:

June 17, 2016

Award:

National Account of the Year

Judging Criteria:

Each Regional Account of the Year will be evaluated by Flik Lifestyles senior management based on financials, operational excellence, safety, regulatory compliance, as well as various satisfaction scores and how well each Community enriched the lives of seniors.

One National Account of the Year winner will be selected for Flik Lifestyles and will be announced at the National Be-A-star Awards Celebration in Orlando.

Number of Awards:

One award for Flik Lifestyles

Award:

Compass in the Community North America Award

Judging Criteria:

Submit the completed award application to your SSC. Entries will be judged by the Diversity Council and the winning account will be submitted to Compass for further award judging.

Number of Awards:

One award for Flik Lifestyles

Award Application Due Date:

June 17, 2016

Award:

Five Jewel Award

Judging Criteria:

Submit the completed award application to your SSC. Entries will be judged by the Diversity Council and the winning account will be submitted to Compass for further award judging.

Number of Awards:

One award for Flik Lifestyles

Award Application Due Date:

June 17, 2016

Award:

Region Team of the Year

Judging Criteria:

This prestigious award will be awarded to (1) Flik Lifestyles Region Team with the highest scorecard/star average. In the event of a tie, Flik Lifestyles senior management will conduct a tie-breaking procedure.

Number of Awards:

One award for Flik Lifestyles

Award:

Culinary Team Member of the Year

Judging Criteria:

This prestigious award will be awarded to (1) Flik Lifestyles Culinary Associate with the highest scorecard. In the event of a tie, Flik Lifestyles senior management will conduct a tie-breaking procedure.

Number of Awards:

One award for Flik Lifestyles

Award:

Clinical/Wellness Team Member of the Year

Judging Criteria:

This prestigious award will be awarded to (1) Flik Lifestyles Clinical/Wellness Associate with the highest scorecard. In the event of a tie, Flik Lifestyles senior management will conduct a tie-breaking procedure.

Number of Awards:

One award for Flik Lifestyles

Be-A-Star Awards Resource Links:

- Platinum Service Spotlight Team Member of the Year Form
- Regional Account of the Year Form

Compass in the Community North America Awards



(Optional Participation)

Due Date: July 15, 2016

Description of Activity:

Giving back to the communities we serve is the right thing to do. Compass Group is proud of the time, energy and financial resources our businesses and associates contribute to help build stronger, healthier communities. The Compass in the Community North America Awards program recognizes those associates and accounts who best demonstrate this guiding principle.

How to get credit:

1. Complete the Star Achievement's Compass in the Community form, **adding a brief essay (maximum 500 words)** description of the project should include:
 - Community initiative(s) and their goals and objectives
 - Level of support from operation/team associates
 - Outcome of the project's efforts with information about its effect on outreach recipients, as well as account associates, client(s), customers, and vendors (where applicable)
 - Any public acknowledgement received
2. The submission should be exhibited in presentation format. This can be a scrapbook, electronic presentation (such as PowerPoint), or a video* (on CD/DVD or provide link address if posted on web). ***Note: Videos can be no longer than 5 minutes in total length and not professionally produced.**
 - Include documentation of planning, execution and results (pictures, meeting notes, volunteer sign-ups, diagrams and graphs, press releases, newspaper articles, pictures, flyers, thank you notes, etc.).

How to Submit: Send your form and submission to your Be-A-star Contact **by Friday, June 24, 2016 (suggested date to all for top selections)**.

Due Date for Division Entries: Each program (Canteen, Eurest, Chartwells Schools, Morrison, Corporate, etc.) may send up to three (3) submissions for CITC North America Awards consideration.

Chosen submissions for Awards consideration must be received by Summer Baruth, Inclusion Generalist, by Friday, July 15, 2016.

Number of Awards: Five

One Gold award: \$8,000 for charities and attendance at the Compass Night of Stars Celebration!

One Silver award: \$6,000 for chosen charities

Three Bronze awards: \$2,000 each for their respective charities

Judging Criteria: Winning submissions have the following criteria in common:

- Outreach appeared to be a "way of doing business"
- Activities promoted sustainability for the recipient(s) and/or cause
- Activities made a significant and assessable impact
- Activities promoted team building and there was significant associate involvement
- Collaboration with other Compass and/or non-Compass groups
- Goals of the community activity were clearly defined and focused
- Activities were well-planned, executed and outcome(s) measured and presented

*The North America Awards judging committee consists of executive officers, managers and at least one representative from a non-profit partner organization. **(It is suggested that divisional judging groups have a similar make-up, though each program can decide how to choose their Awards submissions.)***

Award Date: Site Contacts and Managers of winning submissions will be contacted by the **mid-August 2016.**

CITC Awards Resource Links:

- CITC Star Achievement Form
- CITC Ideas and Suggestions PDF
- CITC Judging Form
- CITC Participation Certificate

2016 Five Jewel Award

For Best Practices in Diversity & Inclusion
(Optional Participation)

Submission Due Date: July 8, 2016



Forward to: Your Regional SSC

Diversity & Inclusion Defined

Compass Group believes a diverse and inclusive environment supports innovation and collaboration, and benefits our associates, clients and customers.

Diversity is the presence of differences that make each person unique that can be used to differentiate groups and people from one another. There are a number of different dimensions of diversity*, however diversity is simply what makes you...you.

Inclusion is the full engagement and development of all associates. Inclusion is what makes our diversity matter. Inclusion fuels creativity, allows us to attract and retain a highly skilled workforce, and helps us to deliver positive business results.

Visit AltogetherGreat.com to learn more about Diversity & Inclusion at Compass Group.

*See *Dimensions of Diversity* diagram

Submission Criteria: **Diversity & Inclusion at Work**

Is there diversity among your team members? Do you leverage that diversity to create a stronger team? Have you created an inclusive workplace environment? If so, we want to hear from you! In your Five Jewel Award submission, highlight aspects of diversity among your associates and describe how you use the power of diversity & inclusion to build a stronger team, deliver great service and drive business results.

Create an essay, video or scrapbook that answers the following questions:

Participation:

1. How many associates are in your unit(s), department(s) or team?
2. How many associates participated and/or were involved in this diversity & inclusion initiative(s)?

Partnering:

3. Did your unit/department/team partner with your client, community agency, non-company group, etc? If so, how?

Criteria

4. Tell us about your team's diversity (as defined above). How do you leverage this diversity? How do you create an inclusive workplace? Tell us about a project/solution/activity which demonstrates how you use inclusion to build a stronger team, deliver great service and drive business results.

Result

5. What was the result of your project/solution/innovation? Is it transferable? Is it sustainable?

Wow Factor

6. Your submission should include a "WOW" factor. A wow factor isn't limited to the look and feel of your submission's presentation, but could include a creative project/solution/activity/innovation.

NOTE: Submissions must be individual unit or department submissions. Region and division submissions will not be accepted.

To qualify for the 2015 Five Jewel Award, you must:

- **Step 1: Complete** the **Star 3 Diversity & Inclusion** achievement.
 - Be sure to complete the Star 3 form.
- **Step 2: Complete** the **Five Jewel Award** activity outlined above.
 - Ensure that all questions are answered and the completion criteria is met.
- **Step 3: Submit an essay, scrapbook or video** following the guidelines below.

To submit for award consideration:

Along with a copy of your Star 3 Diversity & Inclusion Achievement Form, provide above information in **ONE** of the below acceptable formats:

- An essay of **no more than 1000 words**
- A scrapbook, digital (i.e. PowerPoint or electronic file) or hard copy, displaying photos, associate testimonials, a summary, etc. **(No longer than 15 pages)**
- A video with photos, associate testimonials, a summary, etc. **(Not to exceed 5 minutes)**
 - *THE VIDEO **CANNOT** BE CREATED AND/OR PRODUCED BY A PROFESSIONAL COMPANY OR ORGANIZATION. YOUR TEAM/UNIT MUST CREATE AND/OR PRODUCE THE VIDEO.*

IMPORTANT: Your team may only submit one item listed above. Sending more than one will deem the entry ineligible.

Five Jewel Resource Links:

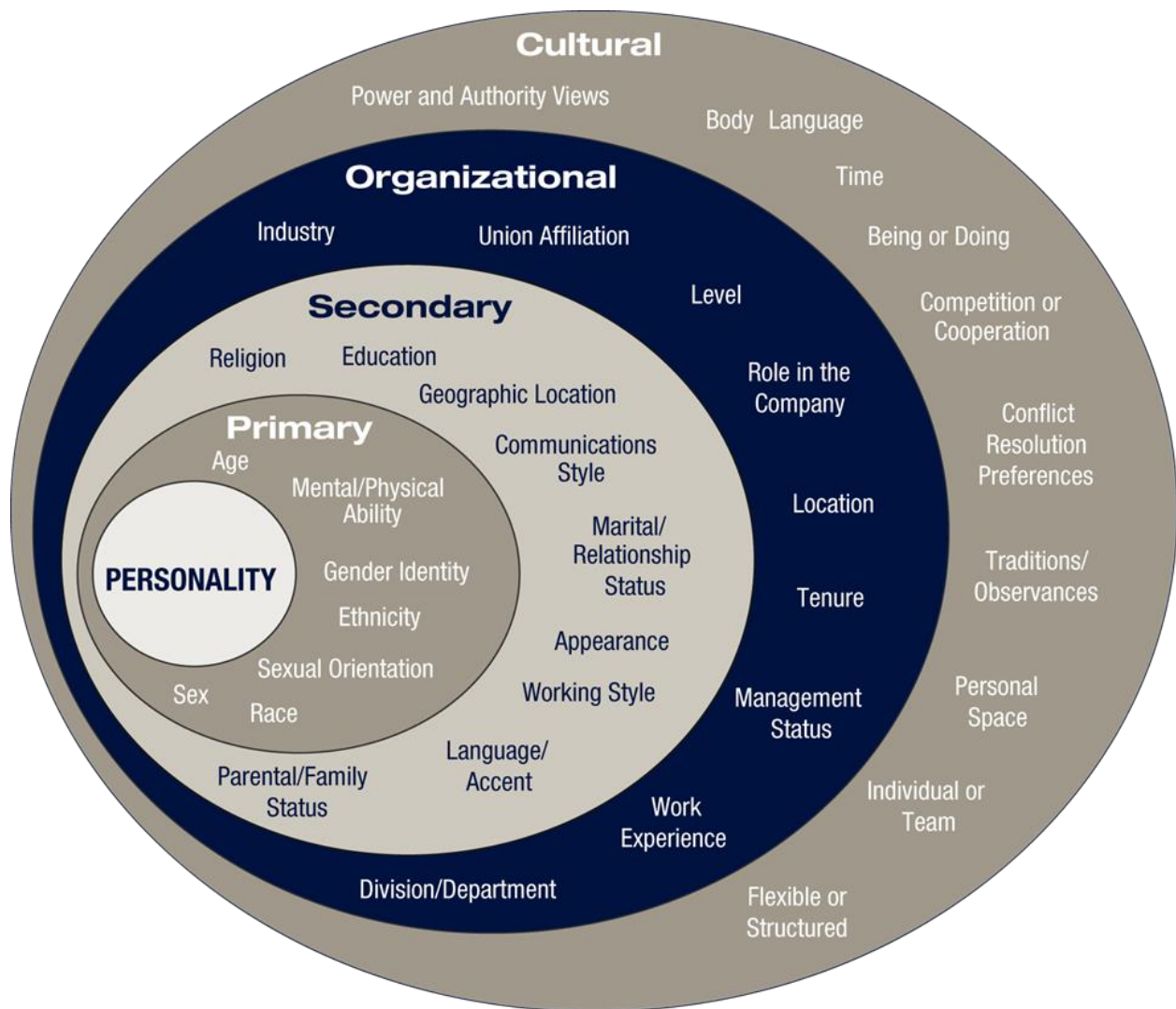
- Diversity & Inclusion Star Achievement form
- Mapping Our Way Forward PDF
- [Diversity page on AltogetherGreat.com](#)
- [Diversity page on MyCompass.com](#)
- [Five Jewel Award page on My Compass](#) (featuring past winners)
- Five Jewel Award Process and Judging Criteria PDF

Dimensions of Diversity

Diversity is the presence of differences that make each person unique that can be used to differentiate groups and people from one another. Many think of gender, race, ethnicity and age when they think of diversity, but there are various dimensions of diversity beyond those that we can see. The following diagram visually depicts this concept quite well:

- **Primary**- makes up our personality
- **Secondary**- reflects our lifestyle choices
- **Organizational**- represents the roles we chose
- **Cultural**- reveals how we're influenced by our cultural experiences

Remember, no one dimension is more important than the other. All aspects of diversity are important and worth consideration.



If you have questions regarding any of the achievements or support materials in your sectors' Be-A-Star Program, contact your Regional Be-A-Star Champion below.

Gyza and Weiss Regions

Marsha Seiple
1500 Liberty Ridge Drive, Suite 210
Wayne, PA 19087
MarshaSeiple@Fliklifestyles.com
Phone: 610-635-8938

Reeves Region

Rosalie Palmer
Eddy Village Green
c/o Flik Lifestyles
421 West Columbia Street
Cohoes, NY 12047-2217
RosaliePalmer@Fliklifestyles.com
Phone: 518-833-6210

Website Support

BE-A-STAR 2016
Leading the Field

Your Be-A-Star Program is all in one place on the Be-A-Star website at beastar.compass-usa.com.

The Be-A-Star website contains your sector's 2016 Be-A-Star program materials. On the website, you can upload any necessary submissions and, if required, claim Stars for your operation.

To log into the Be-A-Star website, you must know your Operation Number and Password.

If you need assistance with the Be-A-Star website, send an email to your Regional Be-A-Star Committee or Be-A-Star Champion. See the Program Support section for a list of contacts.